

Capability Statement



CORE COMPETENCIES

Arrow's services include but aren't limited to:

- On Demand/Dedicated/Same Day Courier Service
- Scheduled/Overnight Deliveries
- Direct Communication with Drivers 24/7
- Next Flight Out Service/Airport Counter to Counter
- Interstate/Intrastate Carrier
- TSA Homeland Security Approved
- Hazmat Approved
- Fully Insured
- 24/7, Weekends & Holidays
- Unlimited Miles
- Trucks with Lift Gate Capability

Contact Information

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COMPANY DATA

Arrow Express, Inc, established in 1979, is a small woman owned express courier service. We provide dedicated coverage in New England and surrounding areas. Using a fleet of trucks, a sprinter and cargo vans, we provide service 24/7. Our competitive pricing does not compromise our timely on demand service.

- Federal Socio-economic certifications: WOSB/EDWOSB
- State Socio-economic certifications: MBE/SBE
- DUNS Number: 018232447
- NAICS Codes: 492110, 488510, 488991, 488999, 484110, 561439,451499
- CAGE Code: 7UFR5
- EIN: 06-1005717S
- USDOT: 190131
- MC: 152113
- PUC: 384
- SAM Registration: Active
- Accept Credit Cards: Yes
- Business Size: Small
- Corporation Established in Connecticut, 1979

DIFFERENTIATORS

- 24/7 on Demand Dedicated Service - Dedicate a run to ONLY one client - NO other stops along way
- TSA Homeland Security Approved
- Airport Security Clearance
- USDOT License
- Hazmat Approved
- Trucks with liftgate capabilities
- Flexibility to suit any job that is required
- In business for 39 years, we are a small, woman owned, economically disadvantaged company.

PAST PERFORMANCE

Medtronics (US Surgical), 1979 – present: Transport of Medical Equipment, Instruments, and Machinery locally and throughout New England. Contact: [Jim Sroka](mailto:Jim.Sroka), Traffic Logistics Coordinator, James.e.sroka@medtronics.com, 203-492-5413

Sikorsky Helicopter, 1979 – present: Dedicated Transport of Machinery, Helicopter Parts and Hazmat Materials. All high priced, all sizes and delicate, throughout New England. Contact: [Theresa Mocarski](mailto:Theresa.Mocarski), Logistics Supervisor, Theresa.m.Mocarski@lmco.com, 203-653-8140

Expeditors International of Washington, Inc, 1997 – Present, Freight Forwarding/Transport, based at JFK Airport, of various equipment. Contact: [Gerben Ringnalda](mailto:Gerben.Ringnalda), Regional Manager America Service Providers, gerben.ringnalda@expeditors.com, 516-537-0262

General Electric, 1988 – 2017: Courier Services, confidential paperwork, contracts. Transport of computer/components throughout the Northeast. [Kelly Tarricone](mailto:Kelly.Tarricone), Executive Corporate Securities and Board Liaison, Kelly.tarricone@ibm.com, 203-895-9568

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